

Joe Drumm

Email: jdrumm500@hotmail.com

Phone: 07949983177

Linkedin: <https://www.linkedin.com/in/joe-drumm-29890814b/>

Professional Summary

I am a detail-oriented professional with a strong foundation in HTML5, CSS, and JavaScript, looking to transition into the IT industry with a focus on coding. I hold a 2:1 in Business Studies from Ulster University and have completed several IT coding projects to a high standard. I am passionate about problem-solving and creating efficient, user-centric solutions. Eager to apply my coding skills and business knowledge to contribute to innovative IT projects.

Work Experience

Pilgrim's Foods Masters | Enniskillen, Northern Ireland, UK

Production Operative Member | Jan 2022 - Present

- Trained and mentored new production team members, resulting in 50% decrease in training time and increased productivity for the company
- Implemented quality control measures as a production team member, resulting in a 95% decrease in defective products and improved the customer satisfaction
- Completed paperwork with 100% of accuracy ensuring consistent passing of audit checks
- Responsible for the service area, where I deal with the paperwork and bring in the chicken and films from stores.
- Boosted the efficiency of the production team by 25% through the implementation of new processes and training programs.
- Helped train a new person on service within 1 week thanks to my skills and knowledge of doing calculations and paperwork.

Education

IT Career Switch | London, UK | Remote Online | Apr 2024 - Apr 2025

University of Ulster | Newtownabbey, Northern Ireland, UK

BSc (Hons) Business Studies 2:1 | Sep 2018 - May 2021

South West College | Enniskillen, Northern Ireland, UK

Extended Diploma in IT Level 3 DDM | Sep 2015 - May 2017

St' Joseph's College | Enniskillen, Northern Ireland, UK

GCSEs - 9 including english and maths - Cs | Sep 2009 - Jun 2015

Skills

- Time Management
- Microsoft Office (Excel, Word, PowerPoint)
- Problem-Solving
- Html
- Css
- JavaScript
- GitHub
- Visual Studio Code
- Working with APIs, AJAX Fetch
- Databases

Certifications

Google Digital Marketing and E-commerce Certification | Completed 2023

References

Available upon request